

# WAHCONAH COUNTRY CLUB

## *Code of Conduct*

*This Code of Conduct have been developed to ensure a safe, friendly and respectful place for members, guests, visitors and staff to gather in the spirit of cooperation, relaxation, good will, fun and friendly competition. The intention of this document is to establish the clear and acceptable behavior expectations to govern at all Wahconah Country Club (WCC) activities.*

**All members, guests, visitors and staff are expected to conduct themselves in a manner that:**

- 1. Creates an environment and culture that is reflective of the personal integrity and respect taught in the rules of golf, where it is written that we are capable of enforcing rules upon ourselves with honesty, integrity and good sportsmanship.**
- 2. Acknowledges WCC as a family friendly environment and, therefore, refrains from using obscenities and loud boisterous behavior, inappropriate for children and not in good taste.**
- 3. Observes proper etiquette on and off the course.**
- 4. (For members and staff) Is reflective of being an ambassador for WCC when at other golf clubs or at WCC. We are all representatives of the Club.**
- 5. Shows the utmost respect and dignity to fellow members, visitors and staff.**
- 6. Is reflective of an adherence to all Club rules.**
- 7. Demonstrates an understanding that members and visitors have no authority to instruct staff in job performance and duties, and understands that the Club managers (Head Golf Professional, House Manager, and Course Superintendent) are responsible for instructing staff in the performance of their duties.**
- 8. Is vigilant and has a responsibility to report real or perceived safety hazards to staff and or Club managers.**
- 9. Understands that the membership, through the Board of Directors or the Club managers, may make suggestions regarding the operations of the club.**
- 10. Does not denigrate, talk down to, or disrespect any member, guest, visitor or staff member, and does not create unnecessary strife or divisiveness.**
- 11. Does not misrepresent their position and or authority to others.**

*The above guidelines represent the minimum level of expected conduct for the use of all Club facilities. The Board of Directors accepts the obligation to ensure that these guidelines are applied fairly. Those who allege they are victims of unacceptable conduct will receive the necessary protection to bring complaints forward. Those against whom a complaint have been lodged will be given full opportunity to respond. The Board of Directors is committed to investigate reported and documented incidents of unacceptable behavior in a timely, objective and sensitive manner. Behavior which violates this Code of Conduct will not be tolerated, and the Club reserves the right to take appropriate action against any anyone so doing, including (without limitation) suspension and termination of all Club privileges.*